

MY HEALTH AT VANDERBILT

My Health at Vanderbilt (MHAV) is an institutionally developed, secure patient portal. It was launched in 2003 and expanded systemwide across all Vanderbilt Health clinical specialties in 2007. MHAV enhances patient engagement and satisfaction by providing direct access to medical records, appointment scheduling, care team messaging, test results, medications, vaccination reminders and much more.

DELIVERING VITAL DATA TO MILLIONS OF USERS

MHAV has high activation and usage rates, making it a key patient engagement tool.

1.5 million*
number of
unique users

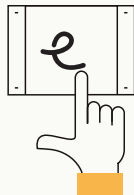
49**
average
logins
per patient

76%*
activation rate
by Vanderbilt
Health patients

36.65 million **
number of
logins



412,983**
visits booked
online by
patients



2.83 million**
electronically
signed
documents



\$181.3 million**
in payments
collected



329,565**
telehealth
visits



703,689*
medication
updates

* 2026, year to date as of July 21

** Fiscal year 2026 (July 1, 2025-June 30, 2026)